



VOUCHER PROGRAM IN-HOME SERVICE AGREEMENT INSTRUCTIONS

Region 9 San Juan Basin Area Agency on Aging

The San Juan Basin Area Agency on Aging has grant funds for in-home services from the Administration for Community Living (ACL) for up to **\$400.00 until June 30th (voucher expires on June 30th)**. Multiple vouchers can be used to extend in-home services. A consumer may combine more than one voucher. Example: a homemaker and personal care voucher may be used or a homemaker and respite voucher (**requires a designated family caregiver**) may be combined to extend the hours of services in the home. A consumer must meet the eligibility requirements to combine vouchers. The voucher grant **does not carry-over after June 30** and expires in full. Please Note: If you have received an in-home service voucher grant from us within the last 24 months, you **may** be placed on a waiting list.

To ensure the continuation of grant funding, you may receive a letter from the Area Agency on Aging, requesting a suggested donation based on the grant amount you received. Your donation will be kept confidential. Services and vouchers will not be denied based on your inability to donate.

Please observe the following program service guidelines:

Homemaker or Personal Care (Part B grant):

- ✓ A grant voucher may be obtained by working with the local ADRC office (visit <http://www.sjbaaa.org/links.html> for details). The voucher expires if not used within the first 30 days. After it expires, you must re-apply.
- ✓ **Eligibility:** must be at least 60 years of age or older.
- ✓ Must be determined frail by having two or more of the Activities of Daily Living (ADL) or Instrumental Activities of Daily Living (IADL).
- ✓ A Consumer Assessment Form (CAF) must be filled out every 6 months. Services will stop until an additional assessment is collected after 6 months from the initial in-take assessment.
- ✓ A high priority is given to serve low and very low income individuals. You may be placed on a waiting list if you do not meet these priorities.
- ✓ All individuals will be given an opportunity to voluntarily donate.
- ✓ Please choose one in-home Service Provider from the list of eligible service providers.

Caregiver Support (Respite) for Homemaker or Personal Care (Part E grant):

- ✓ Vouchers may be obtained by working with the local ADRC office (see three locations above). The voucher expires if not used within 30 day. You must re-apply after that.
- ✓ A collection of demographic information is required on the caregiver and care recipient (CAF).
- ✓ A Caregiver Form must be filled out completely (the care recipient must identify you as their caregiver).
- ✓ **Eligibility:** the care recipient must be at least 60 years of age or older, or a grandchild, under the age of 18 who is being raised by an individual 60 years or older. A family caregiver can be any age (18 yrs of age or older).
- ✓ The care recipient must be determined frail by having two or more of the Activities of Daily Living (ADL) or Instrumental Activities of Daily Living (IADL) - see guidelines for Homemaker & Personal Care – Part B grant.
- ✓ A Consumer Assessment Form (CAF) must be filled out every 6 months. Services will stop until an additional assessment is collected after 6 months.
- ✓ A high priority is given to serve low and very low income individuals. You may be placed on a waiting list if you do not meet these priorities.
- ✓ All individuals will be given an opportunity to voluntarily donate.
- ✓ Please choose one in-home Service Provider from the list of eligible service providers.

LIST OF PRE-APPROVED SERVICE PROVIDERS IN REGION 9 (SW Colorado) –

The Area Agency on Aging (AAA) affirms that the in-home service providers below are selected by the applicant, also known as the grant recipient. The AAA nor the ADRC Specialist is the employer of the provider of services delivered through the Voucher process.

PROVIDERS OF SERVICES FOR HOME HEALTH AND PERSONAL CARE ASSISTANCE

COLORADO COMPASSIONATE CARING

13886 Road 33
Mancos, CO 81328
970-882-7008

COMFORT KEEPERS

65 Mercado Street – Ste. 117
Durango, CO 81301
970-422-7028 (phone)
970-515-3525 (mobile)

GIVEN' HOME CARE

2162 Road 20
Lewis, CO 81327-9750
970-882-GIVE (4483)
970-882-HOME (4663) – FAX

GUARDIAN ANGELS

555 S. Camino del Rio #C28
Durango, CO 81303
970-375-1177

LIFE CARE

1315 Main Street#220
Durango, CO 81031
970-375-1177

PASCO/SOUTHWEST

243 E. 2nd Avenue #1E
Durango, CO 81301
970-874-0136

PEOPLE CARE HEALTH SERVICES

Local questions/inquiries:
Phone: 970.874.0136
Website: www.PeopleCareHS.com

SHINING STAR CAREGIVERS

162 Needle Creek Trail
Durango, CO 81301
970-247-2292

VISITING ANGELS OF SW COLORADO

(In-home services for Archuleta, La Plata and Montezuma counties)
P.O. Box 927
Pagosa Springs, CO 81147
970-264-5991

You Have a Right . . .

To complain or express your concerns about Aging and Disability Resources for Colorado (ADRC) services provided by the San Juan Basin Area Agency on Aging (AAA).

The ADRC program is part of the Area Agency on Aging's core service programs and is funded by federal and state resources.

If you have a complaint or concern, your first step should be to contact your local ADRC Specialist, of the San Juan Basin Area Agency on Aging. Please make an appointment to meet face to face.

The ADRC Specialist will look into your complaint and will provide you with a written response.

If you are not satisfied with the resolution of your complaint or concern, you may appeal to Christina Knoell, Director of the San Juan Basin Area Agency on Aging.

You may receive copies of the complete Complaint and Appeals Procedure. They are available at your local ADRC sites. This will explain in detail how to appeal.

If you have any questions, please contact the San Juan Basin Area Agency on Aging at 970-264-0501; ext. 1.

SAN JUAN BASIN AREA AGENCY ON AGING, INC.

Christina Knoell

Executive Director

P.O. Box 5456

Pagosa Springs, Co 8147

970-264-0501; ext. 1

ChristinaKnoell@sjbaaa.org

State Unit on Aging



COLORADO
Office of Community
Access & Independence
Division of Aging & Adult Services

Colorado Department of Human Services
1575 Sherman St., 10th Floor
Denver, CO 80203
Office: 303 866-2750
Fax: 303 866-2696